

Updating a Local Firewall for Proper Site Access

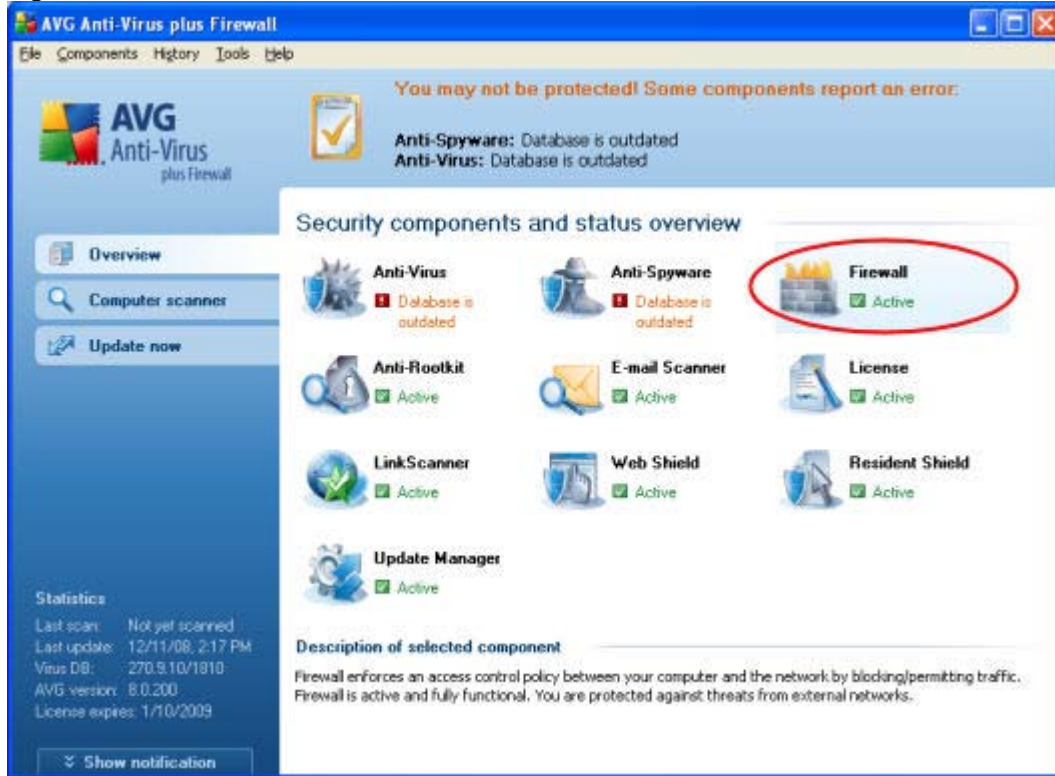
These steps are needed to allow proper functioning of and access to the subscriber areas of the Compass Investors website. These instructions include several of the industry-leading personal firewall programs. If your firewall or anti-virus program is not listed, please contact the vendor to find out how to manually add programs to the trusted programs list. Additionally, see the documentation that came with your firewall or anti-virus program for the latest information.

- [AVG](#)
- [McAfee](#)
- [Microsoft Windows Vista](#)
- [Microsoft Windows XP](#)
- [Norton](#)
- [Symantec](#)
- [Trend Micro](#)
- [ZoneAlarm](#)

AVG

Open the AVG Anti-Virus plus Firewall. Double-click the Firewall button to configure the Firewall. Add the programs listed at the top of this page.

Figure 1: AVG



McAfee

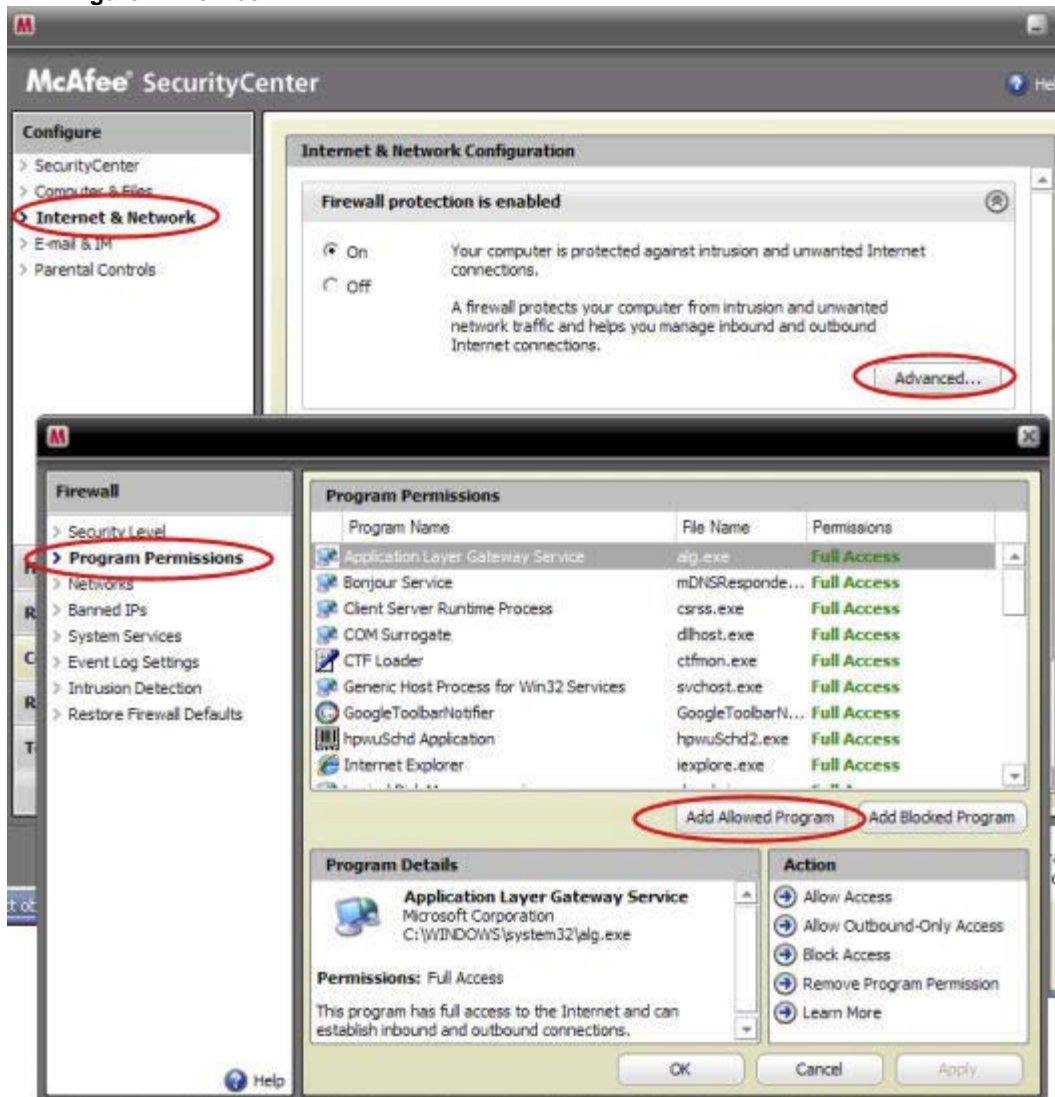
Open your McAfee Security Center, click **Internet and Network** , and then click the **Advanced** button in the firewall section.

Click **Program Permissions** , then click **Add Allowed Program** . Add the programs listed at the top of this page.



NOTE: McAfee's firewall automatically disables Windows Firewall and sets itself as your default firewall.

Figure 2: McAfee

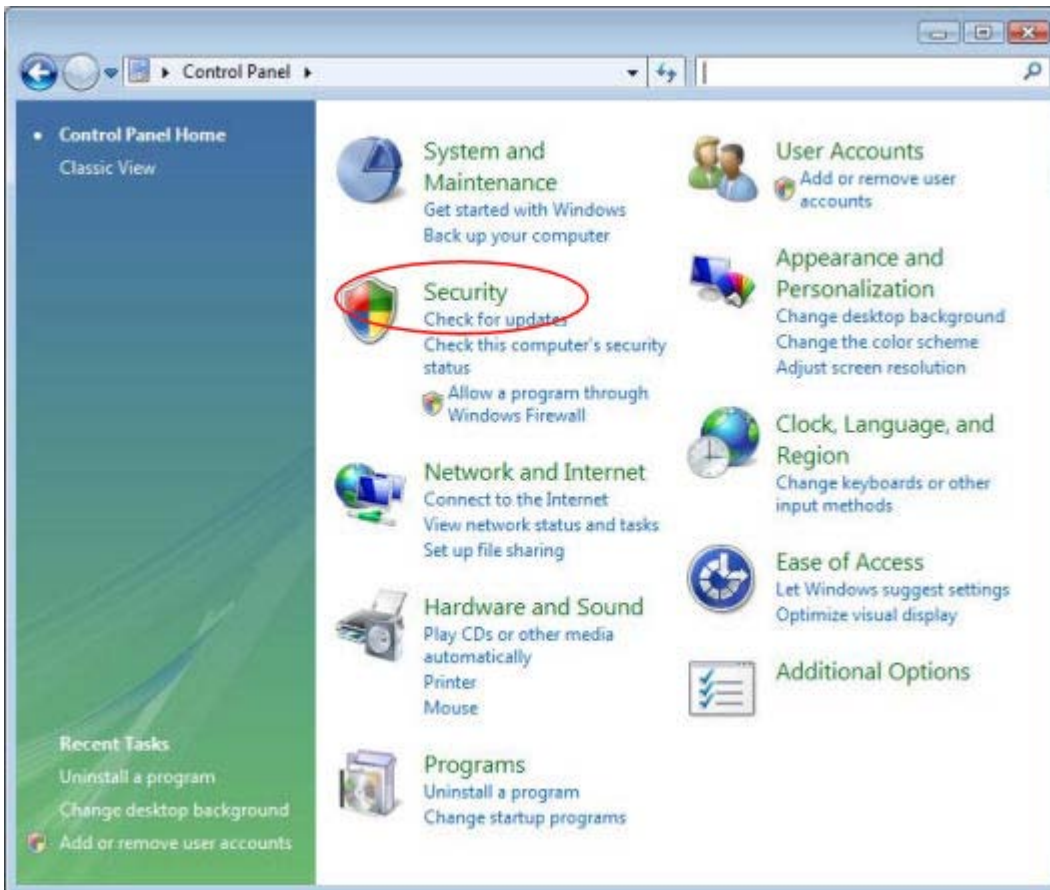


Microsoft Windows Vista

To add exceptions to your firewall using Windows Vista, preform the following steps:

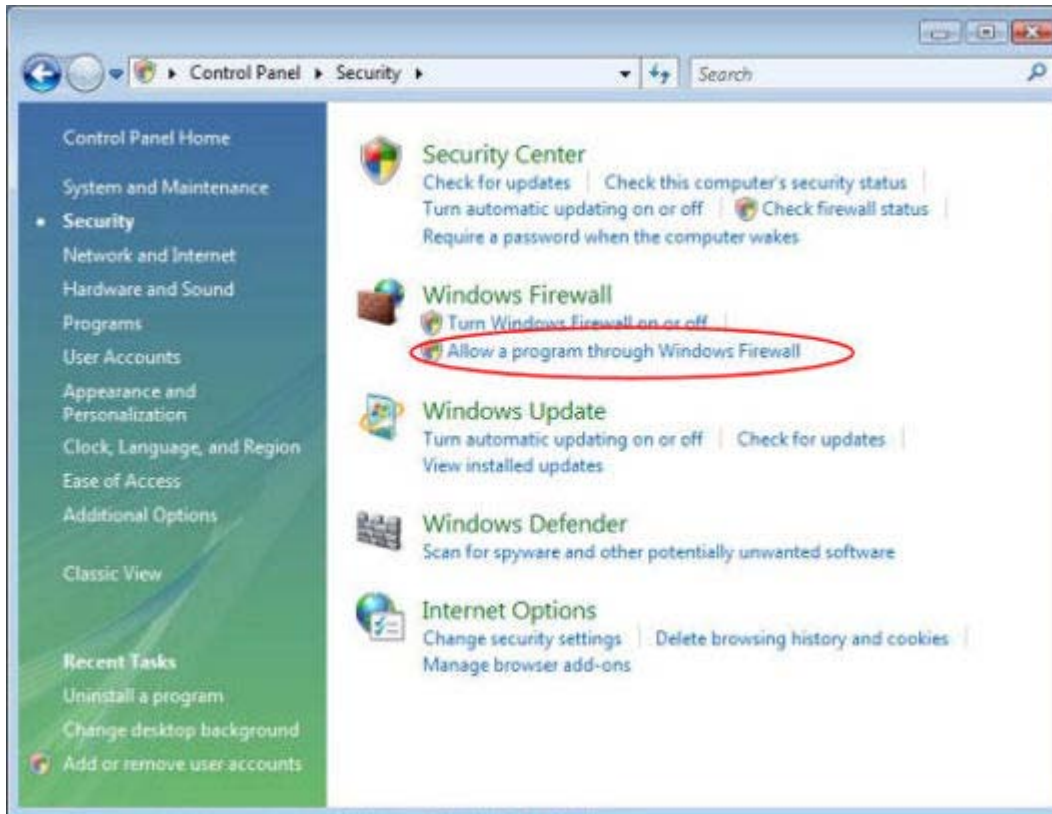
1. Click **Start** , **Control Panel** , and then **Security Center** .

Figure 3: Microsoft Windows Vista Firewall



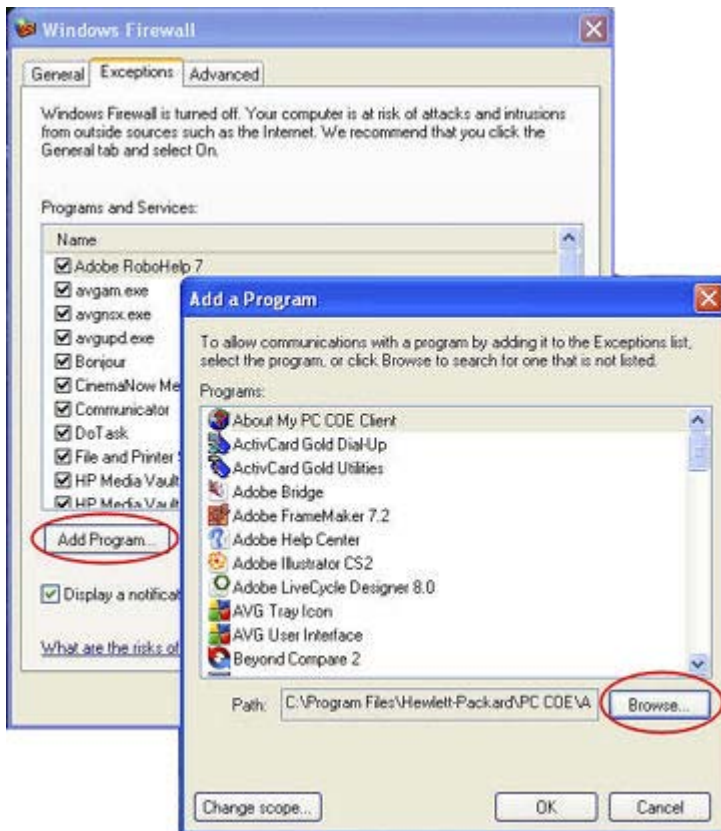
2. Click **Allow a program through Windows Firewall** .

Figure 4: Microsoft Windows Vista Firewall



3. Select the **Exceptions** tab and then click **Add Program** .

Figure 5: Microsoft Windows Vista Firewall



4. In the **Add a Program** dialog box, click **Browse** . Add the programs listed at the top of this page.
5. Click **OK** .

Microsoft Windows XP

To add exceptions to your firewall using Windows XP, preform the following steps:

1. Click **Start** , **Control Panel** , and then **Security Center** .

Figure 6: Microsoft Windows XP Firewall



2. Click **Windows Firewall** .

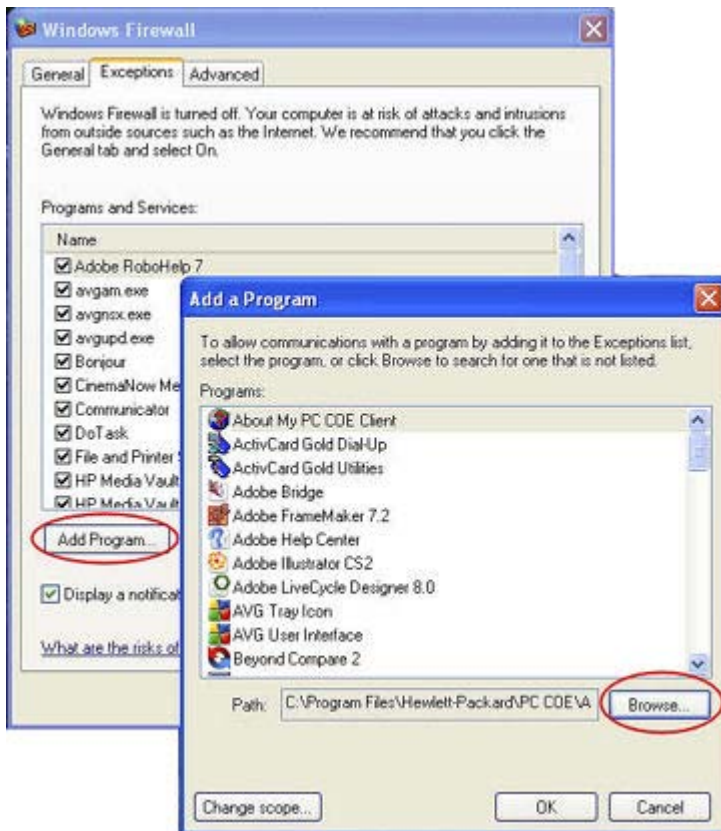
Figure 7: Microsoft Windows XP Firewall



3. Select the **Exceptions** tab and then click **Add Program** .

4. In the **Add a Program** dialog box, click **Browse** . Add the programs listed at the top of this page.

Figure 8: Microsoft Windows XP Firewall



5. Click **OK** .

Norton

Click **Options** in Norton to change the firewall settings. Add the programs listed at the top of this page.

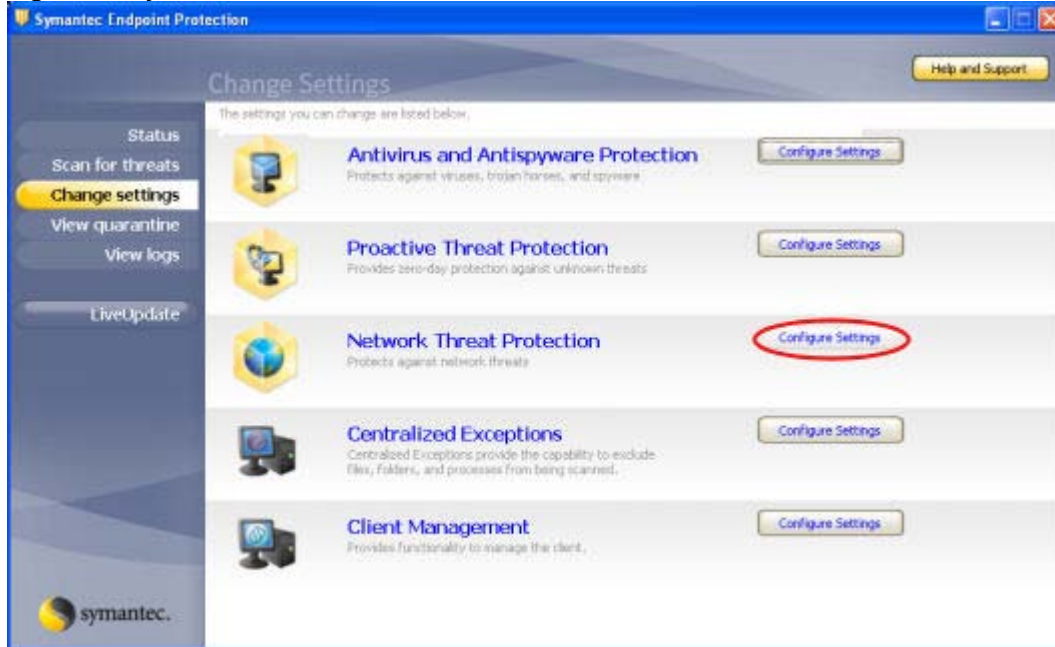
Figure 9: Norton



Symantec

Open Symantec Endpoint Protection, Click **Change Settings** , and then click **Configure Settings** for Network Threat Protection. Add the programs listed at the top of this page.

Figure 10: Symantec



Trend Micro

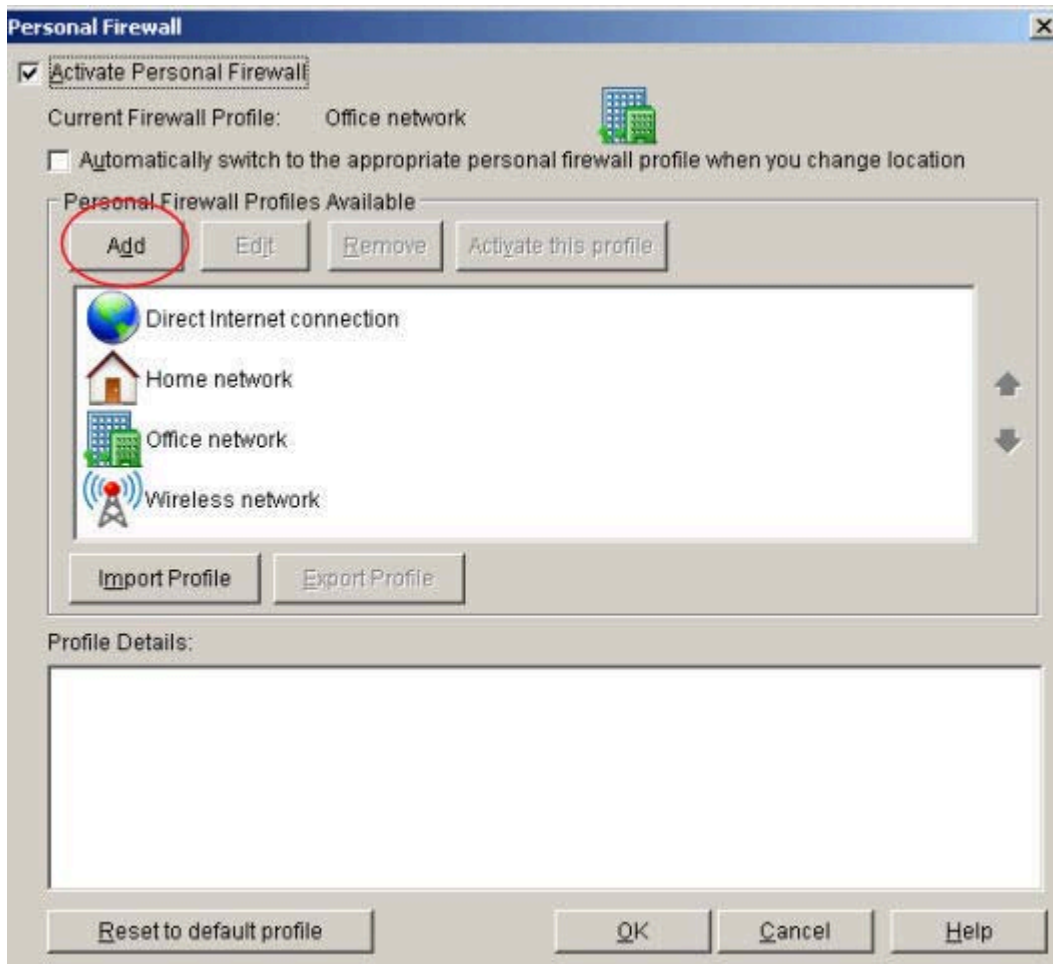
1. Open the Trend Micro **Main Console** , select the **Personal Network and Firewall Controls** tab, and then click **Settings** .

Figure 11: Trend Micro



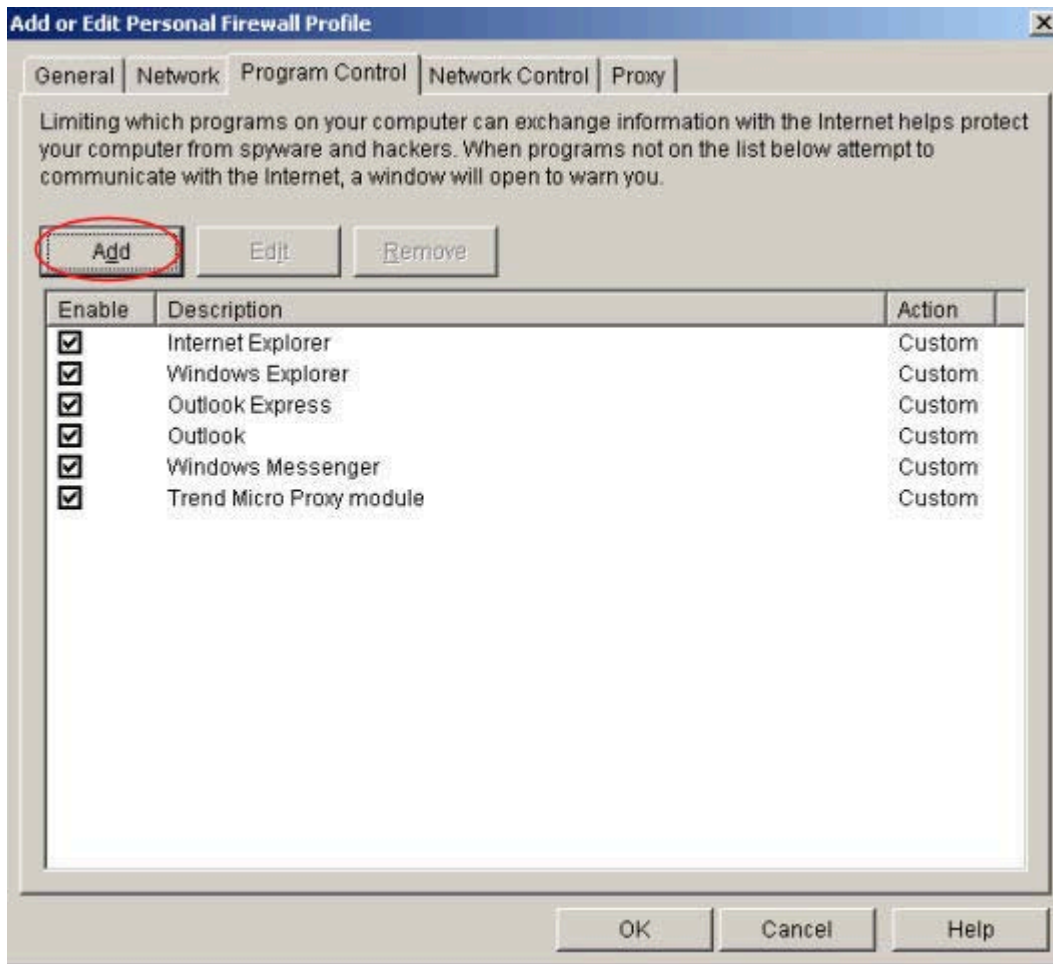
2. On the **Personal Firewall** page, click **Add**.

Figure 12: Trend Micro



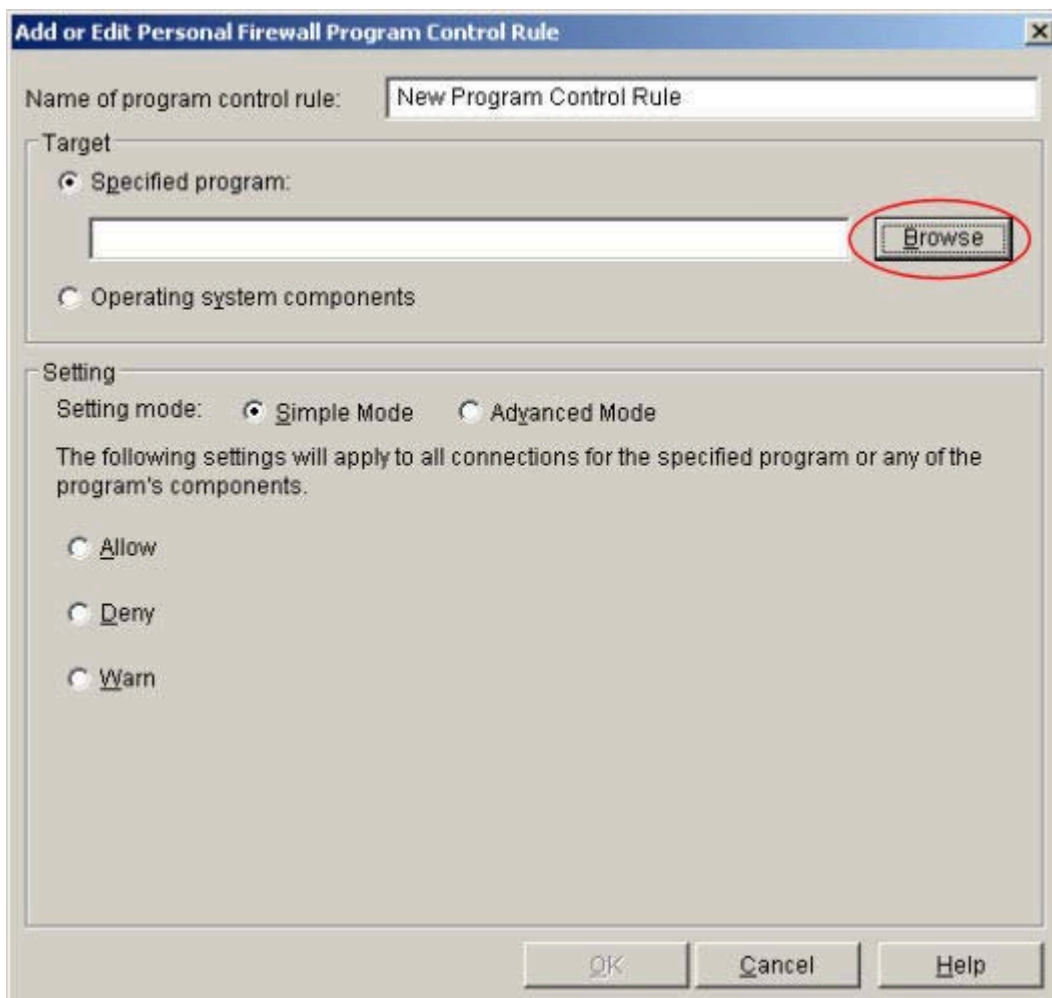
3. Select the **Program Control** tab and then click **Add** .

Figure 13: Trend Micro



4. Click **Browse** and add the programs listed at the top of this page.

Figure 14: Trend Micro

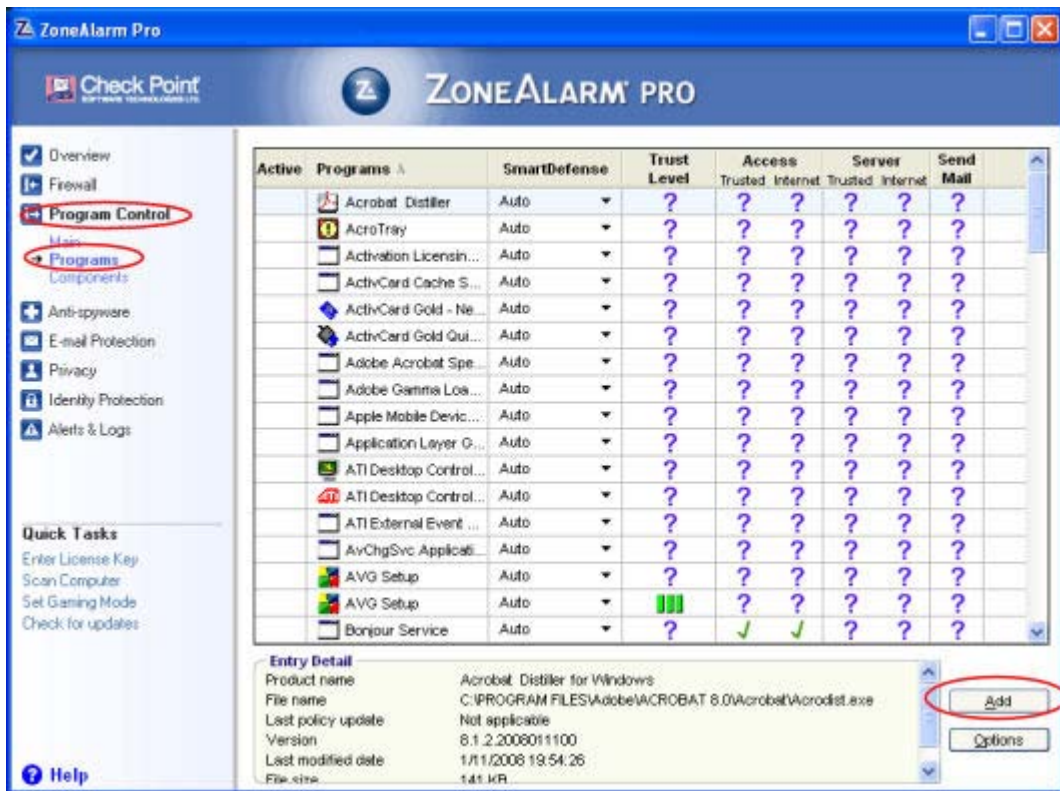


5. Click **OK**.

ZoneAlarm

1. Open ZoneAlarm Security.
2. Click **Program Control** , **Programs** , and then **Add** .

Figure 15: ZoneAlarm



3. Add the programs listed at the top of this page.